

Limited Extended Warranty Terms and Conditions

Meridian Medical (MERIDIAN) laser portfolio, consisting of all versions of MERIDIAN original devices and accessories of Merilas, MR Q, MR Q SLT, MR Q supine, TT's and 5G ("Product"), are warranted against defective materials and workmanship for a period of two (2) years from the date of shipment. The current terms and conditions of MERIDIAN's warranty policies are published on MERIDIAN international website (<https://www.meridian.ch/company>) and subject to change without previous notice. The authorized version is written in English.

After the general warranty time, MERIDIAN offers a limited and optional extended period of warranty. The LIMITED EXTENDED WARRANTY's (LEW) Terms and Conditions are as follows:

1. The LEW can only be purchase by the original buyer and only to "Products" sold by an authorised DISTRIBUTOR.
2. The basic LEW is valid for one (1) additional year, covering the third year of the "Product"s warranty. A supplementary LEW period can be purchased to cover the fourth and fifth year.
3. The LEW covers "Products": MERIDIAN laser console and devices, as well as any MERIDIAN manufactured original accessories. The LEW excludes any third-party accessories such as tables, displays, slit lamps, cameras, video systems, external monitor, USB cables, consumables, personalized data, third party software and others.
4. The LEW can be added to a "Product" at any time during the first twelve (12) months after Ex Works shipment of the "Product". After the expiry of this time limit, MERIDIAN reserves the right to refuse the LEW request.
5. The online registration process is only valid once the product Field Maintenance Protocol / Installation Report has been directly uploaded in the LEW application form or sent by e-mail to MERIDIAN (service@meridian.ch) simultaneous.
6. To maintain the validity of the LEW program, the DISTRIBUTOR requires to comply with the service maintenance scheduled in the "Product"s Service Manual:
 - 6.1. All installation and service works must be carried out by an authorized and certificated service personnel in accordance with the correspondent MERIDIAN Service Manual and Distributor Agreement.
 - 6.2. Yearly maintenance of the "Product" is mandatory,
 - 6.3. The DISTRIBUTOR must notify MERIDIAN of any defect within thirty (30) days of discovery of any defect (service@meridian.ch),
 - 6.4. In case of any maintenance or repair, the product Field Maintenance Protocol must be sent to MERIDIAN Service Department by e-mail (service@meridian.ch) within two (2) weeks of any work done to the "Product".
7. The LEW exclusively covers spare parts, repair or replacement of any defective component. Any labour expenses related to a warranty claim is subject to the Distributor Agreement. The costs associated with the repair, such as labour, travel or shipping, are the responsibility of the local representative.
8. Included services under this LEW are limited exclusively to repair or replacement of parts. MERIDIAN expressly disclaims liability for incidental or consequential damages resulting from the use of the product.

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9. The LEW is voided or cannot be granted when evidence of previous damaged, accident, or misused beyond the intended use and applications described on the IFU, and/or products with serial number removed, altered or effaced. Some of the followings are examples of warranty exclusions:

- 9.1. defects or damage resulting from accidents, drops, defects or damages resulting from use of any 3rd party device, misuse, abuse, neglecton,
- 9.2. liquid or unusual physical damage,
- 9.3. outdoor use or extreme environment conditions as specified in respective device user's manual,
- 9.4. exposure to high voltage,
- 9.5. cosmetic damage or unauthorized modification of the product (including any changes or enhancements in colour, texture or finish),
- 9.6. abrasion of paint and other signs of usage based on normal operation.

10. MERIDIAN is not liable for any loss or damages (including loss of use, loss of profit, or incidental expenses) caused by any failure of the product, loss of use of the product, or the repair, faulty repair or replacement of the product, even if such loss or damages are attributable to or caused by the fault or negligence of the company or its affiliates or any of their employees, agents, service providers, suppliers or subcontractors.

11. Except as modified herein, the Terms and Conditions contained in the original manufacturer's warranty will also apply to the MERIDIAN's LEW.

Your Meridian Medical Group

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